



## Overview from Sgt. Wayne Granger Special Event Unit Coordinator Commerce City CO Police Department

September 2010

### Commerce City CO Police Department

Number of Annual Events  
Scheduled w/ODISS: 600 plus  
City Population: 58,000+  
Number of Sworn Officers: 100+  
16th Largest PD Agency in CO  
ODISS Client Since: 2009

### The ODISS Impact:

Using ODISS ensures all our officers have fair access to jobs posted in a timely fashion as compared to our prior paper method which could take a week to fill larger jobs. With ODISS once we enter an event our personnel can quickly select the jobs they want to work and everything is automatically handled by ODISS after that such as moving up wait listed officers to a position if any officer(s) removes themselves within the allowed time period.

### What Feature(s) do you like best about ODISS and why?

The ODISS Calendar & Scheduling system has provided a much needed new way to ensure all our jobs are posted in a timely fashion and filled quickly so our clients know they can rely on our agency to fill their jobs. We now also have the opportunity with ODISS to add other agencies to our ODISS system to help fill jobs we may not be able to due to staffing numbers.

### What do your officers like best about ODISS?

Having equal access to all posted jobs without having to be at the police station to sign up in person via our old paper sign up system.

Commerce City, Colorado is located approximately 10 miles north of Denver in Adams County with a population of over 58,000 within its 35.64 mile boarders. Commerce City is well known for housing one of the country's largest soccer complexes, Dick's Sporting Goods Park, home to the Major League Soccer Champion Colorado Rapids. It is the only major league sports stadium outside of downtown Denver core and includes 24 outdoor community fields and is a preferred choice for open-air entertainment, concerts, etc. Commerce City is also home to one of the largest outdoor flea markets in the nation, the Mile High Flea Market. Established over 40 years ago, the Mile High Flea Market is open every weekend year round and is home to over 2,500 weekend sellers and has over one million visitors a year!

### What is the largest annual event you're responsible for staffing?

The largest events are Major League Soccer games at our Dick's Sporting Goods Park with a seating capacity of 18,000 and where the MLS team the Colorado Rapids play. The DSGP complex also hosts many concerts and other large outdoor events as there are numerous additional smaller fields within the overall complex. We also staff the Mile High Flea Market, one of the largest in the nation, each weekend, all year round.

### What are your typical special event and extra duty assignments?

In addition to the above major events, our request for officers to work paid off duty jobs vary from other sporting events and concerts at the DSGP to daily assignments such as road traffic control, daily security for major retail stores to one-time only needs for security.

### What selection criteria do you use to assign officers to events?

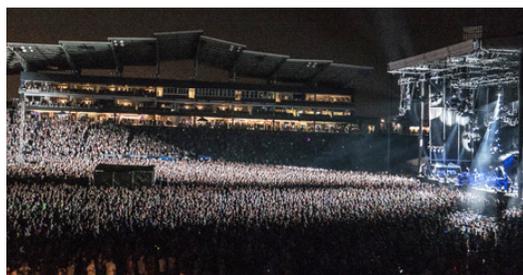
We currently use First Come, First Serve for officers to sign up. We release all our upcoming events and jobs on Wednesday nights at 9:00pm for the following week. Officer can start signing up at that time. We do it this way all officers know what time the jobs will be posted and can plan accordingly to be available to sign up for them.

### Prior to using ODISS what methods or programs did you use to staff paid off duty jobs?

Paper sign up sheets pinned on the briefing room bulletin board.

### What challenges did you encounter using the previous methods?

Our prior method created a number of challenges for us from officers simply scratching their names off the list if they changed their minds without notifying us to an unofficial and unsaid "seniority" policy where younger officers were urged to wait until all the senior officers had time to first sign up for jobs after which they could take what was left. Further it could take up to a week to fill a job. With ODISS the jobs are now filled within hours, officers can no longer remove themselves as they choose to and all our officers have equal access to jobs at the same time regardless of seniority.



Pictured Above: Several special events staffed by CCPD using the ODISS system.