Volunteer Integrated Management System, myVIMS.com

Welcome to our presentation of:

ViMS

Volunteer Integrated Management System by PSSG

For the San Diego County Sheriff's Office

Designed by Volunteer Coordinators for Volunteer Coordinators.

The Smart, Secure & Affordable Volunteer Management Solution.

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Founded in 2008 **Public Safety Software Group** is the parent company for our group of software products, which include **VIMS** for off-duty special assignment scheduling, **TIMS** for announcing, scheduling and tracking training classes for public safety agencies, and **VIMS** for volunteer management.

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2020 to Present Citizen Patrol Volunteer, **Riverside County Sheriff's**

2009 to 2019 Specialist Reserve, Los Angeles Police Dept, Robbery Homicide Division assisting with the development of the LAPD's Homicide Library project, when completed will store a digital and hardcopy of all the LAPD's "Murder Books" city wide in one central unit.

Five years, Citizen Patrol volunteer, **San Bernardino County Sheriff's Department**

Six years, Citizen Patrol volunteer, **Riverside County Sheriff's Dept, Norco Station**

Seven years, Volunteer Firefighter, **Riverside County Fire Dept** Com-33 MEOC

Prior Member, **City of Corona CERT**, Community Emergency Response Team

Served four years, **U.S. Coast Guard** as Radioman, E-5, conducting SAR and LE missions

California POST Level II Reserve Officer Training certificate 225 hours, Riverside County Sheriff's Citizen Academy Completion, FEMA 40 hour CERT training completion, ICS 200 Check in and Status Recorder & ICS 248 Staging Area Manger Certification

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PSSG Products are based on our in-house developed, ICANSS, Intelligent Calendar and Notification Scheduling System

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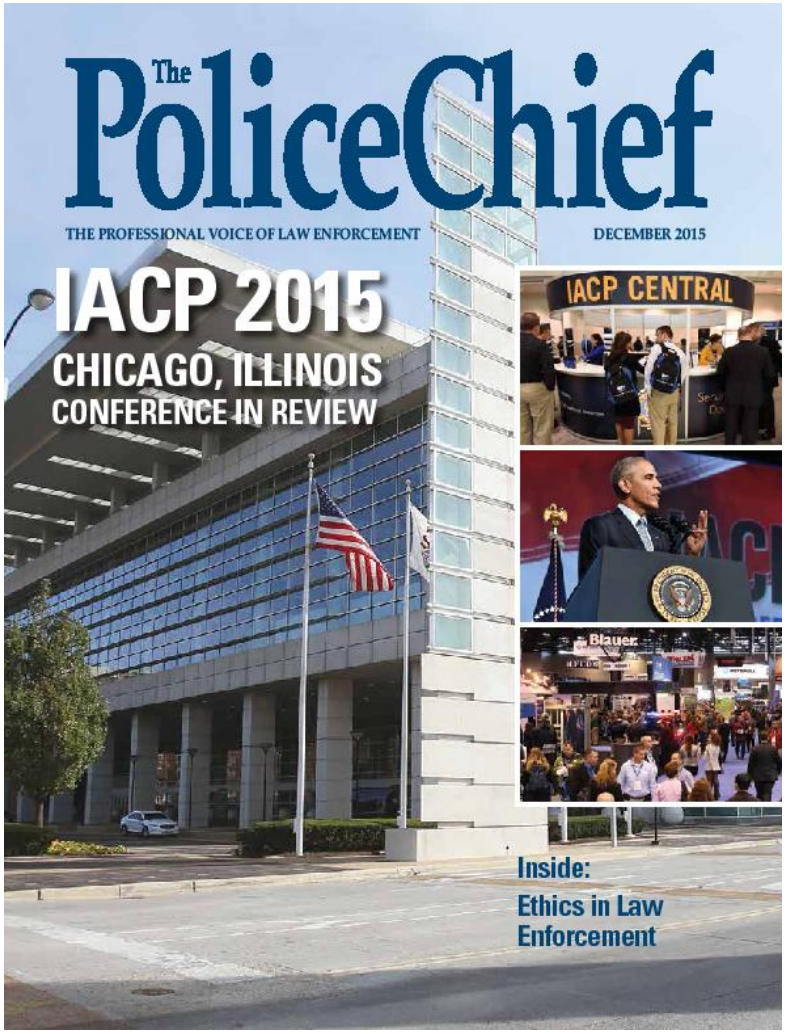

PRODUCT FEATURE:

THE RIGHT TIME FOR THE RIGHT PEOPLE

By Scott Harris, Freelance Writer

The most valuable commodity in a modern police department might be one a leader doesn't often consider, at least not in the same way he or she might consider funding or tactical equipment like body armor. Even so, there may be no more important resource than time.

It appears that staffing shortages at U.S. law enforcement agencies may be moving from bad to worse. Due to a number of factors, applications are down as much as 90 percent in some departments, exacerbating an existing scarcity of human resources in the public safety sector.[1]

This could spur a renewed focus on personnel management to ensure that as much time as possible can be devoted to meaningful police work, rather than the logistics associated with coordinating and scheduling the various activities and functions that accompany the job.

Several companies offer services and products that can cut through red tape, freeing professionals up to do the work they were trained and hired to do.

Easier Scheduling

Court dates are an inevitable part of life in law enforcement. But in many instances, valuable time can be lost in a cumbersome scheduling process. My Court Calendar, a new software program, works to address that issue.

"Normally a subpoena is submitted by an officer or deputy sheriff. They pull up an officer's work schedule," said Thomas Santarlas, president of My Court Calendar, which is headquartered in Florida. "Once they meet those hurdles, they have to eventually get it to a squad sergeant and hand deliver it to the officer or put it in his or her mailbox, who has to sign having received this."[2]

That is the traditional way. My Court Calendar can shave hours off that approach. "With our system, we've automated it," Santarlas said. "They can look at the work schedule and see when people are on duty, off duty, out of the office. They set a court date. It's informed, instead of picking a court date in the dark."[3]

The software can also save money. With a base cost to agencies of $40 for up to 10 users, plus $4 for each additional user, the service can quickly pay for itself, especially in the case of agencies that rely on private process servers that can charge anywhere from $40 to $80 per subpoena served.

Court appearances are far from the only activity that officers perform in addition to their policing duties. Training and volunteering, for example, also appear frequently on a typical officer's calendar. Public Safety Software Group in California has created three products designed to help agencies better track these kinds of activities.

The Volunteer Integrated Management System (VIMS), released in 2009, is currently in use by close to 100 public safety agencies as a way of housing volunteer information in a central location and coordinating volunteer activities and schedules.

The Off Duty Integrated Scheduling System (ODISS) simplifies the process of announcing, scheduling, and tracking paid special assignments and events. Cost of the service starts as low as $39 per month.

The newest of the group's services, unveiled this fall, is the Training Integrated Management System (TIMS), which provides a fast and easy way of scheduling training sessions, notifying pertinent staff of opportunities, and monitoring individual training activities.

"It smooths it all out," said Art Fernister, owner and founder of Public Safety Software Group. "People are not sending emails all day… There are so many other things you can do with that time… Think of all the services or tasks that could be done."[4]

Evaluating Performance Evaluations

At one point during his career, Don Cirillo was writing as many as 20 performance evaluations each year. While he enjoyed many of the tasks he performed as a manager, the evaluations became a dreaded annual grind.

"They're not easy," Cirillo said. "You're pitting one officer against another. It's a hard job to do. I was having a hard time thinking of what I wanted to say."[5]

> *Better information from the community, delivered regularly and reliably, can help officers target their efforts more efficiently.*

Now as the head of Law Enforcement Evaluations Online, a Wisconsin-based company, Cirillo's using his experience—and some of those less-than-stellar memories—to make evaluations easier for the supervisors. His company produces two primary tools: a digital manual containing a slew of common phrases used in law enforcement evaluations and standardized evaluation forms that reduce writing and make the process more efficient and consistent.

Combined or separate, Cirillo said the tools can help supervisors complete evaluations in one-third the time it takes with traditional or unassisted methods. "You see the actual phrases and you just grab one and put it in the form, instead of thinking about what to say," Cirillo said. "It just makes your job easier from the standpoint of what you're going to say. It gives you ideas."[6]

Predictive Policing, Predicting Personnel

Smoother, faster workflows can make a real difference in the office. They can also make a difference in the field.

Better information from the community, delivered regularly and reliably, can help officers target their efforts more efficiently. Exploring the data around work patterns and caseloads can improve decision making about where officers and investigators spend their valuable hours.

Rick Shaw is the founder and CEO of Awareity, a Lincoln, Nebraska, company that created TIPS, short for Threat Assessment, Incident Management, and Prevention Services. Through TIPS, community

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CIOreview Magazine, “20 Most Promising Public Sector Solution Providers 2017”

Public Safety Software Group

recognized by CIOReview *magazine as*

20 MOST PROMISING
PUBLIC SECTOR
SOLUTION PROVIDERS - 2017

An annual listing of 20 companies that are at the forefront of providing public sector solutions and impacting the marketplace

CIO Review 20 MOST PROMISING PUBLIC SECTOR SOLUTION PROVIDERS 2017

Public Safety Software Group

Disruptive Innovation for Public Safety Technology

Companies like Uber and Airbnb, today, have opened up newer boulevards of disruptive innovation and have become well known brands of their respective industries. Their unsettling ideation changed the course of traditional markets and offered inventive services at a better price-point that was not available earlier. Bringing similar disruption to the public safety sector, the Public Safety Software Group (PSSG) puts forth a suite of cloud-based software products designed for public safety agencies to offer highly affordable software applications that fulfill specific requisites without having to make bigger investments in enterprise-wide offerings to get just a few needed applications.

Serving in the law enforcement community and fire service for over 20 years in a volunteer/reserve role, Art Fenister, Founder, PSSG, states, "I saw firsthand the need for niche software products that not only help free up manpower but are also affordable." While technology can do great things, police and fire chiefs mention "unless the innovation is affordable, it doesn't do anyone any real good.' "We design and develop highly affordable, user-friendly products that any agency can afford and put to use, freeing up staff by automating mundane and repetitive tasks." Fenister adds, "I believe our 96 percent renewal rate says it all; the software just works and does what it's supposed to, so our clients are happy and continue using it."

The majority of police and sheriff's departments are small to medium-sized agencies. As of 2016, there were around 12,116 police departments across the nation with 90 percent of them with less than 100 police officers, 84 percent with less than 50 police officers, and 71 percent with 25 or fewer officers. "Our products are very affordable thus making them very well suited to small and medium sized agencies as well as larger agencies that are looking for specific solutions that we offer," says Fenister.

> “I saw first-hand the need for niche software products to save time, be efficient while also being highly affordable”

PSSG's suite of cloud-based SaaS products includes ODISS, TIMS, and VIMS. ODISS, the Off-Duty Integrated Scheduling System helps agencies schedule their full-time sworn officers for special events as well as paid-off duty assignments outside their normally scheduled shifts such as sports and entertainment venues. TIMS, the Training Integrated Management System is used to announce and schedule training classes, re-certifications, etc., tracking training required for agency, state and federal compliance, and includes a career path navigator to help officers better understand what is needed to advance within their department.

Finally, comes VIMS–Volunteer Integrated Management System, the company's first product developed in-house in 2009. Almost half of all public safety agencies utilize some form of volunteers, all of which have unique requirements that need to be tracked, reported, and stored just like full-time paid personnel. Fenister remarks, "As a police volunteer myself, I saw how numerous redundant paperwork tasks were being performed along with other tasks that were not being followed up on–such as years of service awards and training requirement analysis–because there was no automated way to track them and hence invoked the idea to create VIMS."

In explaining the value brought to their client agencies, Fenister explains how their suite of products eliminates the complexities in maintaining separate calendar and email systems along with various multiple spreadsheets to track hours and events and simplify the process. Public safety agencies utilize their suite of products to save time and better utilize staff, Fenister says. "Our clients are our number one asset. By taking great care of them, they in turn help us grow with new product ideas that help the industry in general, it's truly a win-win for all of us," says Fenister.CR

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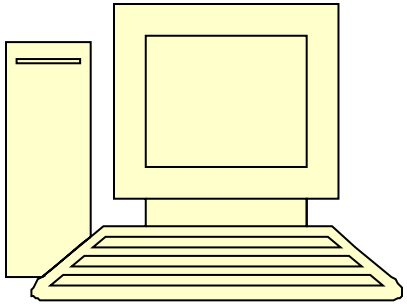
VIMS Access Examples

VIMS Servers are housed in a secure facility that you can access from any computer via an encrypted SSL web connection 24/7

Secure SSL Encrypted Connection

Home

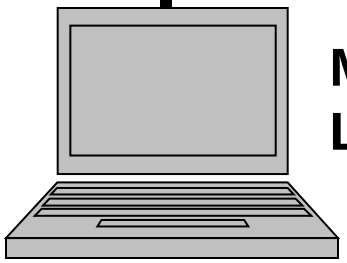


Work

WEB

SmartPhones
iPhones,
iPads, etc.

NO App's needed, VIMS is Mobile Friendly!



Mobile Laptops

Vehicle MDC

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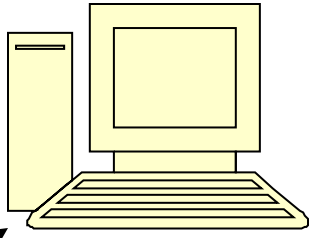
VIMS Will Fit to Any Size Screen You Use.

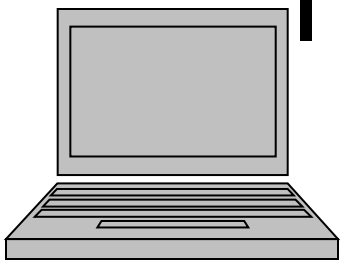
Home



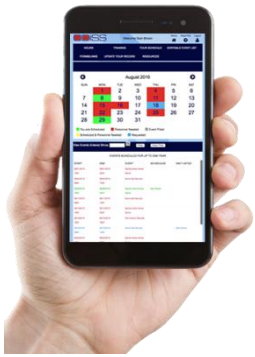
Work

SmartPhones
iPhones,
iPads, etc.

Vehicle
MDC



Laptops



NO App's needed, VIMS is Mobile Friendly!

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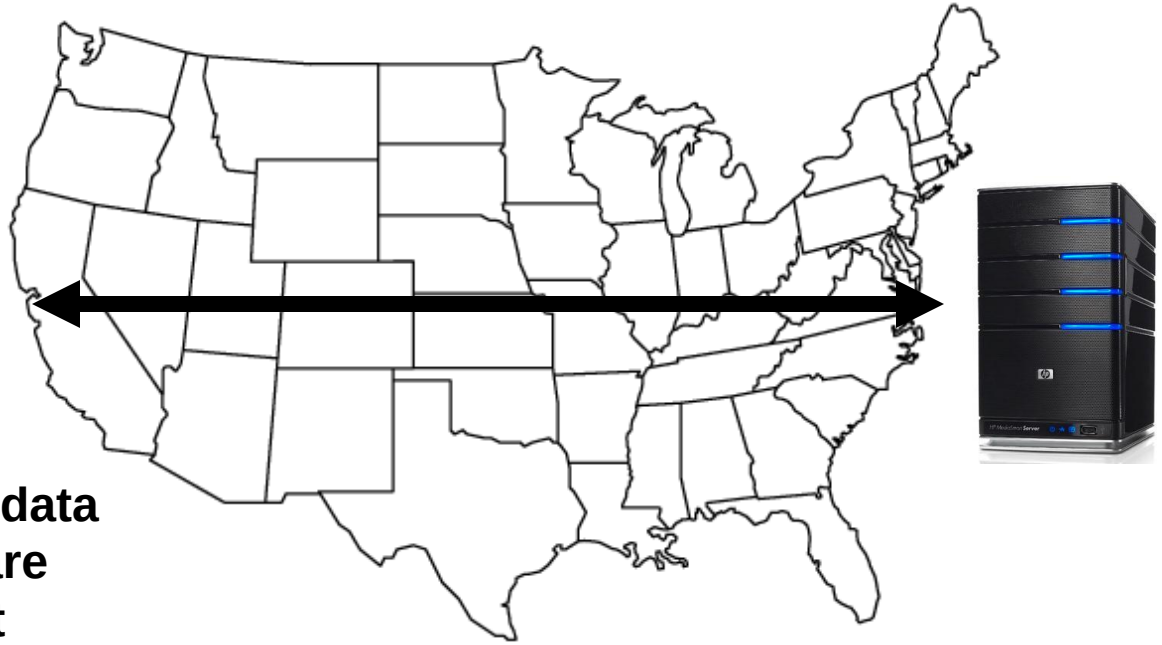
VIMS Servers are housed in U.S. based Secure Level III Redundant Data Centers providing a 99.99% uptime rating, staffed 24 hours a day, 7 days a week, with highly skilled network engineers, connected with high speed "dark fiber" connections that provide automated daily backups to protect and secure your data.



Pictured Above: West Coast data center where VIMS Servers are housed with triple redundant electrical and fire suppression systems to protect your data!

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HP ProLiant Linux Servers with redundant power supplies and network cards provide 99.9% uptime.

Truly State of the Art SSD's, Solid State Drives, provide flawless data storage with NO moving parts to fail unlike older Disk Drives with spinning platters that can crash.

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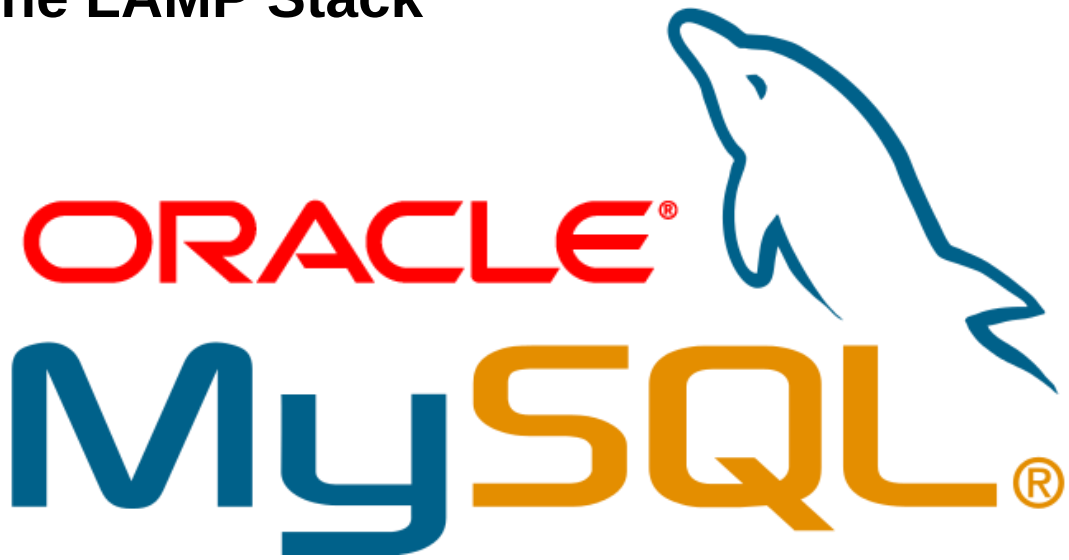
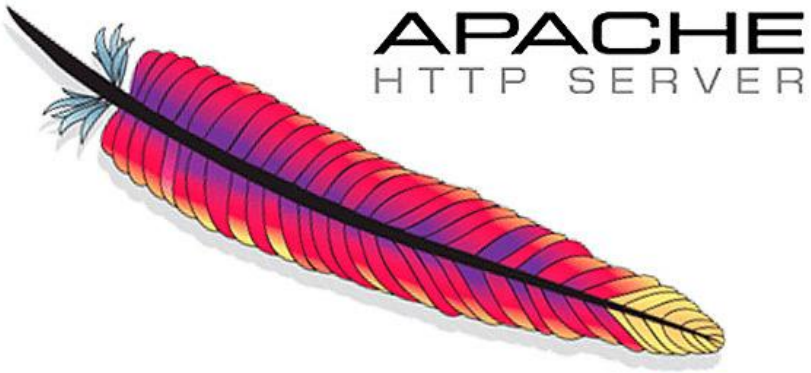
What Makes VIMS a Rock Solid, Reliable and Stable Platform?
The LAMP Stack





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Major VIMS Features
ALL Included at NO additional charge

Enter and Track all Volunteers Hours and Activities

Fully Integrated Calendar allows for Volunteer Coordinators to post events for volunteers to sign up for AND for Volunteers to create their shifts as needed.

Track all Volunteers required training and certifications for due dates.

Track volunteers hours and/or years of service for recognition and awards.

Upload Forms, Documents, Images and Web Links to share with volunteers.

Search Feature to quickly find needed skill sets, languages, etc. etc.

Track all new volunteer prospects thru start to completion of “hiring” process.

Extensive standard and Build A Report module for fast look up of data entered.

Archive inactive, retired, terminated, etc. volunteers records for quick look up.

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Only VIMS Features with additional fee: Online Prospect Application Feature

Chaplain Corps | Citizen Volunteers | Explorer Program | Mounted Posse | Reserve Deputy Sheriff | Search and Rescue

The Chaplain Corps is comprised of various clergy from throughout the county who have a heart for those in Law Enforcement. The chaplains are pastors, priests and religious leaders in their communities who volunteer their time to support the men and women working in the Sheriff's Department. Training and experience in handling emotional situations also enable the chaplains to assist deputies on patrol with calming distraught family members or by just being a shoulder for someone to cry on.

Want to become part of this elite team? Qualifications to be a Sheriff's Chaplain generally include:

- Strong faith, great love, and concern for people.
- Sufficient education and training.
- A broad base of life and ministry experience.
- Demonstrable emotional stability and personal flexibility.
- A confident personality, an approachable spirit, and an amiable disposition.
- Genuine love, concern, and compassion for those in law enforcement.
- A willingness to invest in specialized training.

To learn more about the Sheriff's Chaplain program, contact the Volunteer Forces Unit.

Click here to download an application.

Volunteer Integrated Management System

REQUEST TO SUBMIT AN APPLICATION WITH Riverside County Sheriff's Volunteer Forces ...

To request an application, please enter your email address.

Email Address:

Click Submit and you will receive an email within a few minutes with a password

Submit

Once you receive the password, please enter it below, then click Submit and the application you requested will appear.
Please note that this is a one-time use password.

Password:

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Examples of Automated Messages sent from VIMS

From: Sgt. Gaskins [art@myvims.com] Sent: Wed 11/6/2019 9:1
To: afemister@psvi.org
Cc:
Subject: Sgt. Gaskins signed you up for Elsinore Outlet Black Friday Patrol on Nov 29, 2019 from 9:00 AM to 9:00 PM

Elsinore Outlet Black Friday Patrol

Black Friday holiday weekend patrol at the Lake Elsinore outlet mall, patrol parking lot in patrol car and foot inside the mall area. Be on the lookout for any suspicious activity, teens gathering, etc.

From: donotreply@mpd.org Sent: Wed 1/16/2019 9
To: art@publicsafetysg.com
Cc:
Subject: Happy Birthday Terry

Dear Terry,

Happy Birthday from the Maricopa Police Department and VIPS Leadership. We hope you have a wonderful birthday and thank you again for your service to the community!

Best Regards

MPD Command and VIPS Leadership

From: donotreply@mpd.org Sent: Thu 1/17/2019 9
To: art@publicsafetysg.com
Cc:
Subject: Thank You for Your VIPS Service

Dear Terry,

Our volunteers are and will always be an asset to our success. Your abilities and contributions are an important key to the success of our agency and the community.

As you reach this service milestone with MPD, take a moment to reflect upon your past accomplishments and take pride in knowing that you are an important member of our team. Please accept our heartfelt thanks and good wishes on another year of service anniversary!

A key part of VIMS is our Smart Groups Feature that Allows for Grouping of Individuals, Units, Squads, Stations, etc., with as many administrator accounts as you'd like with no additional cost for this feature or additional administrators.

Volunteer Integrated Management System, myVIMS.com

Smart Groups Feature, Continued:

VIMS Server

Secure Encrypted Connection

WEB

Volunteer Coordinator(s) as VIMS Administrator who can view all their personnel's data and broadcast event request, search on records, etc.

Personnel with Individual VIMS User Accounts

Pictured above, Common Configuration with Volunteer Coordinator(s) managing event requests who enter and broadcast those events to all or some users on VIMS.

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Smart Groups Feature, Continued:

VIMS Server

Secure Encrypted Connection

WEB

Agency Headquarters. Person(s) responsible for Volunteers and Special Events acts as VIMS Primary Administrator.

All Volunteers Group. Coordinator can see and post information for all personnel in their group.

Citizen Patrol Coordinator can only see and post information for Officers in their group.

Admin Units Coordinator can only see and post information for members in these units.

Individual VIMS Users in each group can only see their information and events posted on their groups' calendar, not other units.

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Volunteer Integrated Management System, myVIMS.com

Smart Groups Feature, Continued:

VIMS Server

Encrypted Connection

WEB

Agency Headquarters, VIMS Primary Administrator Can See All Users

District One VIMS Sub-Admin only sees their unit

District Two VIMS Sub-Admin only sees their unit

District Three VIMS Sub-Admin only sees their unit

District Four VIMS Sub-Admin only sees their unit

Above Example: Multiple Stations or locations with volunteer admins at each office who can only post events for their district area.

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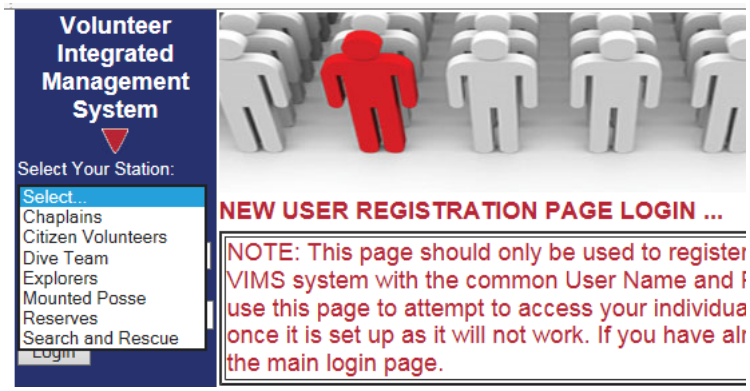
MULTI-STATION VERSION OF VIMS



Agency Headquarters, VIMS Primary Administrator Can See All Users

Volunteers VIMS Sub-Admin only sees their unit

Explorers VIMS Sub-Admin only sees their unit

Reserves VIMS Sub-Admin only sees their unit

Citizen Patrol VIMS Sub-Admin only sees their unit

Above Example: Multiple Stations or locations with volunteer admins at each office who can only post events for their district area.

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VIMS Monthly Pricing Plan

Pricing is based on a monthly subscription fee and may be paid month to month however all our clients have chosen to pay one or two years in advance. ***There are No set up fee's, No hidden charges and nothing else to buy, just the straight forward total monthly fee you see below!***

1 to 25 registered users/officers = $35.00 per month
26 to 50 registered users/officers = $45.00 per month
50 to 100 registered users/officers = $55.00 per month
101 to 150 registered users/officers = $65.00 per month
151 to 200 registered users/officers = $75.00 per month
201 to 250 registered users/officers = $85.00 per month
251 to 300 registered users/officers = $95.00 per month
301 to 350 registered users/officers = $105.00 per month
351 to 400 registered users/officers = $115.00 per month
401 to 450 registered users/officers = $125.00 per month

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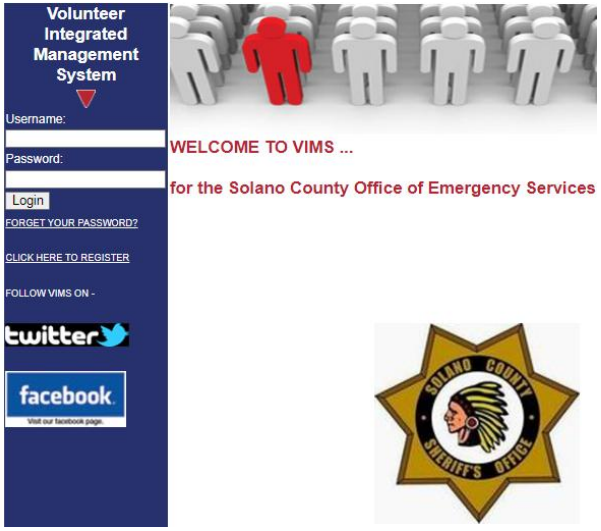

The Smart, Secure & Affordable Volunteer Management Solution.

The VIMS Benefit to YOU is:

Less time spent scheduling events, tracking volunteer hours, training needed, recognition, etc. frees you to spend time on higher priority issues thus focusing on more important issues and saving your organization money!

94% Overall Client Retention Rate Since 2009!

Thank You for Your Time!

NOW, Let's See VIMS Live!