



Overview from
Deputy Chief Josh Stuenkel
Springfield IL Police Department
October 2019



Springfield Illinois Police Department

Number of Annual Events Scheduled w/ODISS: 1,000 plus
City Population: 114,694
Number of Sworn Officers: 243
State Capitol of Illinois
ODISS Client Since: 2018

The ODISS Impact:

Due to contractual rules we needed a system that could be adjusted to our needs. Specifically, our hireback jobs are awarded based on seniority, not first come – first served. Utilizing the notification option in ODISS, we were able to accomplish this. PSSG added an option where officers' badge numbers are used to sort those officers requesting to work a job, making it easier for the Lieutenant approving the detail to determine who should be chosen.

What Feature(s) do you like best about ODISS and why?

Our Lieutenants can post new hireback jobs and approve those officers who have signed up in a fraction of the time it took using the old system. And notifications, which previously were handled via email, phone or text, are now completed and tracked automatically through the ODISS program – eliminating claims that the notification wasn't made.

What do your officers like best about ODISS?

Our officers can access the program from anywhere; hireback announcements and assignments are immediately accessible.

Springfield is the state capital of Illinois and is the sixth largest city in the state with a recorded population in 2019 of 114,694 people. Springfield was settled by European Americans in the late 1810s, around the time Illinois became a state. The most famous historic resident was Abraham Lincoln, who lived in Springfield from 1837 until 1861, when he went to the White House as President. Lincoln arrived in the Springfield area when he was a young man in 1831, though he did not live in the city until 1837. He spent the ensuing six years in New Salem, where he began his legal studies, joined the state militia and was elected to the Illinois General Assembly. In 1837 Lincoln moved to Springfield and spent the next 24 years as a lawyer and politician. Lincoln delivered his Lyceum address in Springfield. Major tourist attractions include multiple sites connected with Lincoln including his presidential library and museum, his home, and his tomb at Oak Ridge Cemetery. Downtown, the interior of Illinois State Capitol's large dome is decorated with stained glass and statues of historical figures. The 1904 Dana-Thomas House was designed by Frank Lloyd Wright.

What are your typical special event and extra duty assignments?

We currently utilize ODISS a little different than other agencies may. Our agency uses what's called "Hire Back" to fill positions that we may not currently have enough officers available to fill on regular shifts. Examples would be when we need to patrol our large Lake Springfield on busy summer weekends, DUI Check Points, grant funded vehicle speed enforcement details, 5k runs, weekend music festivals, golf tournaments, our state fairs and a number of other details and events we are required to provide officers for.

What selection criteria do you use to assign officers to events?

Officers are selected based on who has the most seniority utilizing their badge number. ODISS has the ability to enter officers' badge numbers when they register on ODISS and then we sort by badge number when using the "Notification" option for announcing jobs. This system is in compliance with the SPD's officers union contract. Once the close date of the job is reached, we simply view the list of officers who have requested to work the event and sort by their badge numbers to select those most senior who get the job.

Prior to using ODISS what methods or programs did you use to schedule events and track client hours for billing?

A decades-old three-ring binder method of tracking special event and manning overtime – referred to as "hireback."

What challenges did you encounter using the previous methods?

Our prior three-ring binder process was time-consuming, unreliable and burdensome.

"The Public Safety Software Group has been easy to work with, willing to adapt the ODISS program to our specific needs, and always quick to respond when issues arise."