

# **Client Profile**





Sacramento California Police Department

Number of Annual Events Scheduled w/ODISS: 2,000 plus City Population: 495,234 Number of Sworn Officers: 700 7th Largest Agency in CA ODISS Client Since: 2015

#### The ODISS Impact:

Using ODISS has allowed us to concentrate more on providing the supervision and oversight needed to ensure we are all in compliance with our off duty work policies and how we select officers for fairness. This also allows us the time necessary for planning larger events to be successful. With ODISS once we enter an event and then sort the final selection, everything is automatically handled by the system saving time.

## What Feature(s) do you like best about ODISS and why?

The ODISS Calendar & Scheduling system has helped us greatly as officers can now sign-up for events with a simple click of the mouse versus having to email us. Once an event is full, a wait-list is established. If someone removes themselves the next in line is moved up and alerted. I also like the various reports that are readily available to view versus having to search thru multiple spreadsheets and documents.

#### What do your officers like best about ODISS?

Being able to request to work an event and view their schedule any time from any device and the transparentness ODISS provides by knowing who was selected to work an event and wait list as well.

#### Overview from Sgt. Arnel Aquino Special Event Unit Coordinator Sacramento CA Police Department December 2017



The city of Sacramento is located in Northern California approximately 90 miles northeast of San Francisco. The city is best known as the State Capitol of California where the states business is conducted. The city was founded in 1848 and was named after the Sacramento River, which forms its western border. The river was named by Spanish cavalry officer Gabriel Moraga for the Santisimo Sacramento (Most Holy Sacrament), referring to the Catholic Eucharist. Today the city is the seventh largest in the state of California. The city is home to the Sacramento Kings NBA Basketball team, Cal State University Sacramento and the newest addition is the Golden 1 Center, a major sports and entertainment venue hosting the Kings games, concerts and other major events throughout the year.

**What is the largest annual event you're responsible for staffing?** The largest event is the annual Farm-To-Fork Festival which brings in about 65,000 people for a one day festival. The most significant and largest staffed event is the Amgen Tour of California which stops in Sacramento and brings in over 40,000 racing fans generating approximately \$3 million in economic activity. The race consists of over 17 women's teams, along with 17 men's teams, equaling more than 200 cyclists racing over a course that stretches throughout the city for approximatley 104 miles.

#### What are your typical special event and extra duty assignments?

Our request for officers to work paid off duty assignments vary from large concerts, sports events, marathons, city fairs, etc., requiring dozens of officers to daily assignments to provide security for corporate and education facilities to one time only needs for security.

#### What selection criteria do you use to assign officers to events?

Officers are selected based on who has the lowest number of total hours in a 30-day window from the event. Seniority is the tie breaker. This system is geared toward the fairest way to distribute the available overtime. The wait list is put in the same criteria and personnel are mandated to go down the wait list in its order when giving up their jobs.

### Is there a limit to the number of hours officers can work?

Our officers are limited to a maximum of 20 hours per week as per our general orders.

## Prior to using ODISS what methods or programs did you use to schedule events and track client hours for billing?

Before ODISS we sent manual emails to officers who replied back if they wanted to work a job. Our unit then had to track all the requests manually and reply back once officers were selected for the open slots and notify those who were not.

#### What challenges did you encounter using the previous methods?

No transparency on who requested the jobs or who was assigned the jobs. Emails were relied upon and there were numerous back and forths with emails to staff.





Pictured Above: Several special events staffed using the ODISS system.

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